

Volunteer Role Description

Role Title:	Food Provision Volunteer – ‘Nourish’ Service
Role Overview:	The Feed’s new food provision service will ensure that anyone rough sleeping can access a hot meal in a safe and welcoming environment. Food Provision Volunteers will play a vital role in making attendees feel welcome and looked after, by providing a warm welcome, serving food and acting as a friendly contact to signpost to other services. Full training and supervision will be provided.
Where:	A selection of indoor locations within Norwich City Centre. Location depending on day/shift volunteering.
When:	Approx. 5.30pm to 9.30pm exact times TBC. Volunteers are asked to commit on a fortnightly or weekly basis for 3-4 hours per shift. More than one shift available if desired.
Expected hrs:	3-4 hours per shift
Duration:	Initial trial period of 4 shifts, then roles are ongoing.
Regular tasks:	<ul style="list-style-type: none"> • Assist with preparing the area • Welcome people to the meal • Serve food and drink • Engage in conversation with attendees • Signposting to other services if required • Assist with cleaning the area • Following directions of Lead Volunteer/Community Engagement Officer
What’s In It For You:	<ul style="list-style-type: none"> • The opportunity to gain experience of working in this sector • The opportunity to ‘give back’ to the community, helping reduce homelessness and making a real difference to those who are street sleeping • Build skills and confidence • Access to training provided by Pathways to support you in your role • The chance to gain references on request depending on experience and position applied for
Why We Want You:	<p>You will have:</p> <ul style="list-style-type: none"> • The willingness to learn • The desire to provide an empathetic, judgement free service to our service users • The ability to listen and pass on information • An understanding of professional boundaries and the importance of confidentiality • A willingness to read, understand and abide by our policies and procedures • Able to work as part of a team and be assertive • Willingness to offer a warm welcome and signposting to people who are street homeless